

## **Service Coordination**

The most effective way to access resources and information regarding access to community services and funding is through a “Service Coordinator”.

### ***What is Service Coordination?***

Service Coordination is provided by a community service organization and provides information, makes referrals for individuals and families to other community programs, and assists families to access social service programs. Assistance is provided to families to provide support and advocacy.

The following agencies provide Service Coordination:

### ***Brampton Caledon Community Living***

*Contact:* Nancy Nedd at (905) 453-8841. A Service Coordinator will follow up with you within 48 hours.

Brampton Caledon Community Living supports people with a developmental disability, in partnership with their families and the community, to lead enriched and meaningful lives. For individuals aged 18+, service coordinators provide information, make referrals for individuals and families to community programs, and assist families to access social service assistance.

### ***Region of Peel – Peel Case Management***

*Contact:* Health Line Peel at (905) 799-7700 – tell them you are calling about Peel Case Management.

Peel Case Management is a team of family resource workers that support the families of children (0-18 years old) who have a developmental disability. PCM offers family support and the identification of needs; assistance with access to and collaboration with Developmental, Health and Mental Health Services, preschool, school, respite, leisure activities and specialized funding.

### ***Community Living Mississauga***

*Contact:* Helen McAlpine at (905) 542-2694 ext. 2310

Support is provided to individuals of all ages who live with their families in the community. Service Coordinators assist individuals and their families in obtaining necessary supports, resources and services that are required to meet their needs. Assistance is provided in the areas of funding applications, school placement issues, planning for seasonal programs, school to work/day alternative transitions and the development of a long-term plan.