



*Service coordination supports for children
and youth with special needs and their
families*

KIDS PATHWAYS PEEL (KPP)



KPP offers service coordination
through a network of
community partner agencies

Goal of KPP



- to provide streamlined access to services for children with special needs
- to optimize the use of resources and
- provide a renewed focus on intervention and prevention.

Steering Committee



In 2010, a steering committee comprised of a small group of Peel community partners formed to support the development of a new children's service coordination program called

KIDS PATHWAYS PEEL.

Steering Committee



- Brampton Caledon
Community Living
- Child Development
Resource
Connection Peel
- Community Living
Mississauga
- ErinoakKids
- Kerry's Place

Community Partners



The Steering Committee plus additional community partners are working together to enhance this new model

- CHILDREN'S MENTAL HEALTH
- CHILD WELFARE
- INFANT CHILD DEVELOPMENT SERVICES PEEL
- KINARK
- MCYS
- PEEL CRISIS CAPACITY NETWORK
- REGION OF PEEL – CHILDREN'S SERVICES
- REGION OF PEEL – PEEL HEALTH
- SERVICE RESOLUTION PEEL
- PEEL CHILD AND YOUTH PLANNING GROUP



Other community partners provide service coordination as part of their service delivery and families are referred directly to their service where appropriate

E.G.

- PCC - Children's Mental Health
- Infant Child Development Services Peel
- SNAP - Child Care Special Needs Access Point – access to preschool support in licenced child care

KIDS PATHWAYS PEEL *MENU OF SUPPORTS/SERVICES*



KIDS PATHWAYS PEEL provides a continuum or menu of service coordination supports tailored to the individual child, youth and family based on their unique strengths and needs.

One Call

- Families and professionals call 905 894 9432 for information and referral to services for children and youth with special needs
- CIP – information and referral
- CDRCPC - service coordination by phone, home and office visits
- Related services – respite, early years, and family supports
- Multiple languages available

Families have different needs



- Self Navigation - some families do not want service coordination



Coordinated Information Peel (CIP)

CIP began in 1998 through *MAKING SERVICES WORK FOR PEOPLE*



- Information and referral on specialized services for children, and youth on services related to dual diagnosis, autism, mental health, child protection, FASD, behaviour management, infant and child development, respite and other related services
- No personal information is maintained by CIP, all calls are confidential

KPP



- Families with children with special needs benefit from the service coordination available through KIDS PATHWAYS PEEL
- Children may have a diagnosis or may be in process of obtaining a diagnosis

Timely Resources



- Response will vary based on age and needs
- Anticipate need for additional support during key transitions EG diagnosis, preschool and school entry, transitioning to adults
- Assessment of urgent concerns and needs, and appropriate referrals, through intake and visits

Common Assessment Tool



- CANS – Child and Adolescent Needs and Strengths
- Validated, flexible tool that assists in the management and planning of services
- Can be used at any point in a family's journey
- Methodological approach where partners develop a common language on which to communicate about the characteristics, needs and strengths of children and their families
- Partners are certified to use CANS
- www.praedfoundation.org 1999 Charitable US Foundation

COORDINATED INTAKE



2 Service Coordination Levels

Level 1 – Service Coordination

***Level 2 – Intensive Service
Coordination***

JOINT DETERMINATION



- Regular teleconference with partner agency representatives
- Right service at right time
- Promotes shared responsibility, creative problem solving, and coordinated response
- Supports sharing of expertise/capacity building across partner agencies

Service Coordination Levels

SERVICE COORDINATION LEVEL 1– PROVIDED BY BCCL, CDRCP, CLM, ErinoakKids

Provide assistance with:

- Information
- Responding to inquires about services/supports
- Identification of needs and supports
- Referral supports as required
- Obtaining documentation of disability
- Coordination of community resources

Service Coordination Levels

Level 1 continued

- Assisting with applications
- Conducting CANS assessment of strength and needs
- Meet with families as required
- Connecting families to other families
- Hosting Parent groups
- Access to community resources
- Responding to changing family needs
- Transition supports

Service Coordination Levels

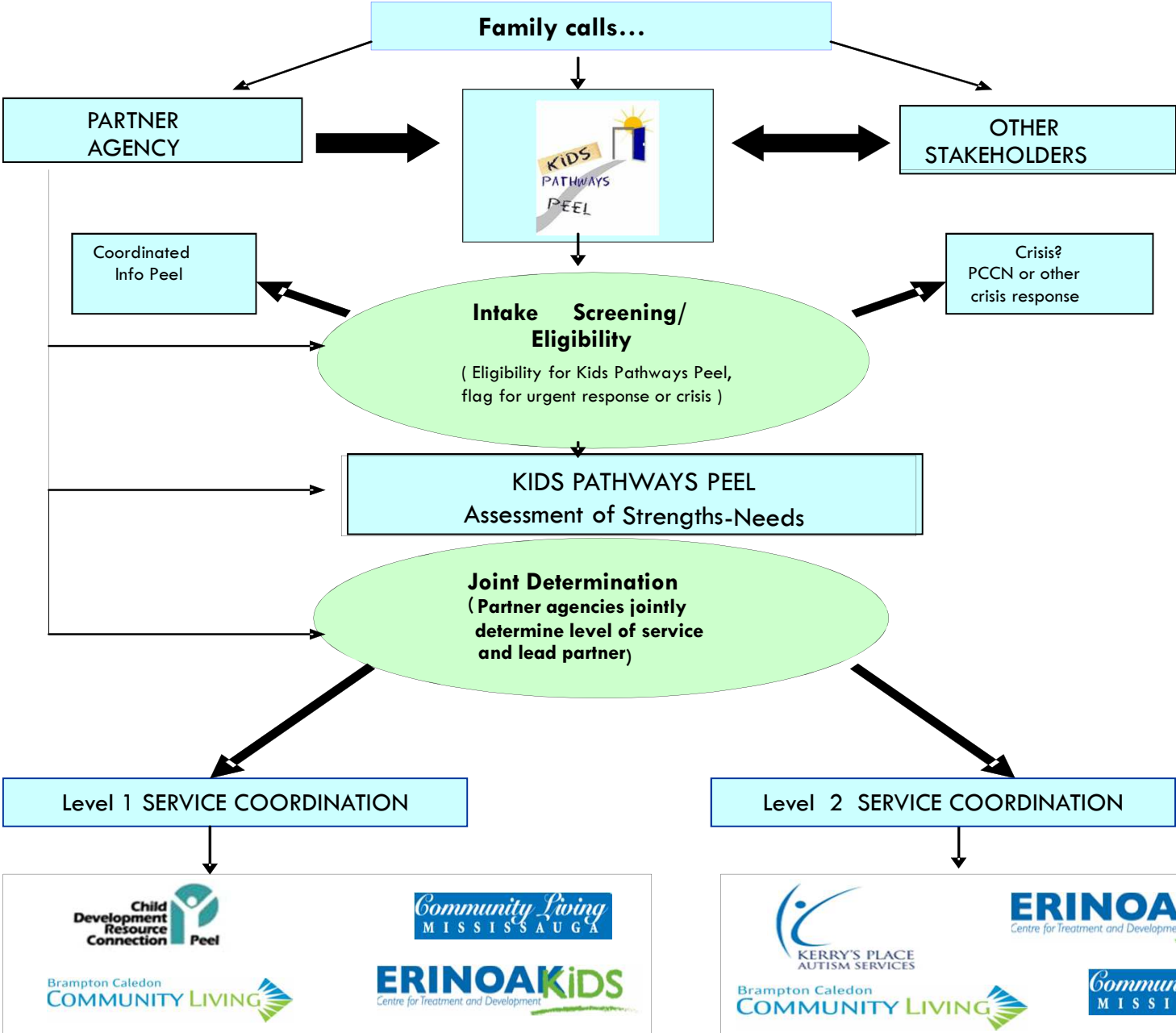
SERVICE COORDINATION LEVEL 2 – PROVIDED BY BCCL, CLM, ErinoakKids, KPAS

Level 2 Service Coordination is designed to support families and children whose needs exceed the supports provided by Level 1

Additional supports are tailored to the individual needs of the child and family and may include:

- detailed strength/needs assessment
- individual service plans
- intensive individualized family support
- case conferences
- coordination of multiple services
- referrals to service resolution if needed

THE KIDS INTAKE PATHWAY



Next Steps



- Ongoing KPP model development
- Custom revision to CANS
- Common database
- Continue to expand Community Partnerships
- www.kidspathwayspeel.com →KPP Outreach
- Evaluation Tools being developed for future implementation
- Partner in Peel Shared Intake Project –
INNOVATION FUND